Leicestershire County Council - Terms and Conditions for the prize draw

By entering this competition, you are agreeing to the following terms and conditions:

1. This prize draw is being run by Culture Leicestershire and is open to participants who are taking part in Market Harborough Library and Harborough Museum's Feedback Questionnaire. The prize draw is not open to any immediate families of employees of Leicestershire County Council who are directly connected with the setup and management of this survey or the associated prize draw. Only one submission per person is allowed.

How to enter

2. The prize draw is free to enter, and no purchase is necessary. To enter you must complete the Market Harborough Library and Harborough Museum's Feedback Questionnaire. On the questionnaire you will need to submit your email address. By submitting your email on the questionnaire, you agree to be entered into the prize draw.

Please ensure that you answer the questionnaire as accurately as possible giving a true understanding of your thoughts, ideas, and opinions.

The opening date for entries is 1st October 2025. The closing date of the prize draw is midnight on midnight 31st December 2025. Entries received after this time will not be counted.

The Prize Draw

- 3. Four winners will receive one £25 High Street Voucher each.
- 4. The prize will not be based upon your answers.
- 5. The winner will be chosen by a random draw performed by a computer process OR supervised by an independent person in the week commencing 5th January 2026. The winner will be notified by email will then need to provide a full postal address. The winner will be notified twice and if they do not respond within 14 days of the second email, they will then forfeit the prize and another winner will be selected at random.
- 6. The prize is non-exchangeable, non-transferable and no cash alternative is offered.

Data Protection

7. You will only be entered into the prize draw if you agree to do so under question 5 of the questionnaire. Your contact details will be held in line with General Data Protection Regulations and Data Protection Act 2018. Personal data supplied during the course of this prize draw will only be processed as set out in the Privacy Policy.

General

8. Leicestershire County Council:

- a) Accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network, or server failure of any kind.
- b) Reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond its control makes it necessary to do so.
- c) Decision regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
- d) Reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.
- e) Reserves the right to hold void, cancel, suspend, or amend the prize draw where it becomes necessary to do so.
- 9. Insofar as is permitted by law, Leicestershire County Council will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Leicestershire County Council.
- Personal data supplied during the course of this prize draw will only be processed as set out in the <u>Privacy Policy</u>. See also condition (9.d) regarding the announcement of winners.
- 11. These terms and conditions and this prize draw are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.